

# Suspicious Behavior Awareness



# FBI-DHS

## Private Sector Advisory



**Businesses can become unwitting participants in illicit or terrorist activities. Be aware of unusual or suspicious purchases or usage of your products and services. See reverse for details.**

**What can you do? Follow these simple steps:**

- Understand how your products and services may be used illicitly
- Discuss product or service usage with customers and suggest alternatives
- Ask for customer I.D. and maintain a log of suspicious purchases
- Know your customers and report suspicious activity to authorities

**Concerned? Contact local authorities for more information:**

Local Police: \_\_\_\_\_

Local FBI Office: \_\_\_\_\_



**Know your customers. Be aware. Your effort makes a difference.**







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Surveillance footage shows terrorists moving bulk quantities of ammonium nitrate into commercial storage facilities for use in attacks



CCTV captures terrorists purchasing bulk quantities of hydrogen peroxide that was used in London attacks



- Nervous or evasive customer attitude 
- Vague knowledge of a product's proper use 
- Requests for unusual product quantities 
- Refusal to purchase or utilize recommended substitutes 
- Insistence on in-store pick-up for bulk purchases 
- Large cash purchases 

**What are common examples?**

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